

BOLSOVER DISTRICT COUNCIL

Meeting of the Customer Services Scrutiny Committee 29th September 2025

Review of Effectiveness of Council's Waste Collection and Disposal Education – Post-Scrutiny Monitoring (Second Interim Report)

Report of the Scrutiny Officer

Classification	This report is Public
Contact Officer	Scrutiny Officer/Governance Manager

PURPOSE/SUMMARY OF REPORT

- To present the Interim Report assessing progress against the recommendations to date for the Review of Effectiveness of Council's Waste Collection and Disposal Education

REPORT DETAILS

1. Background

- 1.1 The Customer Services Scrutiny Committee agreed to undertake a review of effectiveness of the Council's waste collection and disposal education as part of the 2023-24 Work Programme.
- 1.2 The issue was initially raised due to concerns of contamination rates within recycling waste collections, creating additional costs to the Authority through contamination charges. Committee Members believed that the main cause of this issue was due to residents not knowing how to use their bins correctly and effectively.

2. Details of Proposal or Information

- 2.1 The Committee put together eleven recommendations, as outlined in the appendices, which will hopefully ensure that the Council's approach to waste disposal advice and education is reaching all target audiences to reduce current contamination rates and improve recycling rates by way of increased resident participation.
- 2.2 This report acknowledges progress to date by Officers implementing the recommendations.
- 2.3 To date **nine** out **eleven** recommendations have been achieved, **one** has been extended and will hopefully be completed during 2026. **One** recommendation is marked Alert as it is not able to be completed due to LGR implications - please

see the Progress/Action column for recommendation 1.10 in Appendix 2 for further details.

- 2.4 For further details on the progress of the report please see Post Scrutiny Monitoring Report at Appendix 2 which tracks the progress of actions taken, the Key Achievements and any reasons for non-implementation of recommendations. To see the original table of recommendations and the Executive's responses please see Appendix 1.

3. Reasons for Recommendation

- 3.1 Members are required to make their report and findings public, in accordance with Part 4.5.17(4) of the Constitution.
- 3.2 Committee is required to monitor implementation of their recommendations in accordance with Part 3.6(1) of the Constitution.
- 3.3 Members must review progress on the approved recommendations. A progress report is submitted at six and twelve months' intervals, with any exceptions to expected delivery highlighted.

4 Alternative Options and Reasons for Rejection

- 4.1 There are no alternative options. Members are required to note the service's response to progress against the review recommendations.
- 4.2 Committee is required to monitor implementation of their recommendations in accordance with Part 3.6(1) of the Constitution and as such the report cannot be rejected.

RECOMMENDATION(S)

1. That Scrutiny Members note the progress against the review recommendations.
2. That Scrutiny Members acknowledge any exceptions to delivery and clarify the additional action required by the service.
3. That Scrutiny Members make its report and findings public, in accordance with Part 4.5.17(4) of the Council's Constitution.
4. That Officers continue to implement the recommendations and submit a further report in six months' time highlighting progress and any exceptions to delivery.

Approved by Councillor Robert Hiney Saunders, Portfolio Holder for Environment

IMPLICATIONS:

--

<u>Finance and Risk</u> Yes ☐ No ☒
Details: None from this report. Suggested action for the service can be contained within existing budgets.
On behalf of the Section 151 Officer
<u>Legal (including Data Protection)</u> Yes ☐ No ☒
Details: In carrying out scrutiny reviews the Council is exercising its scrutiny powers as laid out in s.21 of the Local Government Act 2000 and subsequent legislation which added to/amended these powers e.g. the Local Government and Public Involvement in Health Act 2007.
On behalf of the Solicitor to the Council
<u>Staffing</u> Yes ☐ No ☒
Details: None from this report.
On behalf of the Head of Paid Service
<u>Equality and Diversity, and Consultation</u> Yes ☒ No ☒
Details: Under Public Sector Bodies Accessibility Regulations 2018, the Council has a duty to ensure its website is 'perceivable, operable, understandable and robust'. The UK accessibility legislation states public sector bodies must comply with the accessibility requirements
<u>Environment</u> Yes ☒ No ☐
Details: The review supports the Corporate Ambition of 'Environment' and the Priority of 'Reducing our carbon footprint whilst supporting and encouraging residents and businesses to do the same by increasing rates of recycling across the District'. The review indirectly supports the Corporate Target ENV03: Achieve a combined recycling and composting rate of 65% by 2035, as well as the Corporate Target SS05: To reduce the amount of residual household waste disposed of by way of landfill annually.

DECISION INFORMATION:

☒ <i>Please indicate which threshold applies:</i>	
Is the decision a Key Decision? A Key Decision is an Executive decision which has a significant impact on two or more wards in the District or which results in income or expenditure to the Council above the following thresholds:	Yes ☐ No ☒
Revenue (a) Results in the Council making Revenue Savings of £75,000 or more or (b) Results in the Council incurring Revenue Expenditure of £75,000 or more.	(a) ☐ (b) ☐
	(a) ☐ (b) ☐

Capital (a) Results in the Council making Capital Income of £150,000 or more or (b) Results in the Council incurring Capital Expenditure of £150,000 or more. District Wards Significantly Affected: <i>(to be significant in terms of its effects on communities living or working in an area comprising two or more wards in the District)</i> Please state below which wards are affected or tick All if all wards are affected:	All ☐
---	--

Is the decision subject to Call-In? <i>(Only Key Decisions are subject to Call-In)</i> If No, is the call-in period to be waived in respect of the decision(s) proposed within this report? <i>(decisions may only be classified as exempt from call-in with the agreement of the Monitoring Officer)</i> Consultation carried out: <i>(this is any consultation carried out prior to the report being presented for approval)</i> Leader ☐ Deputy Leader ☐ Executive ☐ SLT ☐ Relevant Service Manager ☐ Members ☐ Public ☐ Other ☐	Yes ☐ No ☒ Yes ☐ No ☐ Yes ☐ No ☐
---	--

Links to Council Ambition: Customers, Economy, Environment, Housing
The review supports the Corporate Ambition of 'Environment'.

DOCUMENT INFORMATION:

Appendix No	Title
1	Appendix 1 - Executive Response to Review of Effectiveness of Council's Waste Collection and Disposal Education
2	Appendix 2 - Post Scrutiny Monitoring Report - Review of Effectiveness of Council's Waste Collection and Disposal Education

Background Papers <i>(These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Executive, you must provide copies of the background papers).</i>